

Crystal Systems Texas, Inc.

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WWW.CRYSTALSYSTEMSTX.COM

2020 ANNUAL DRINKING WATER QUALITY REPORT

For January 1, 2020 – December 31, 2020

CONSUMER CONFIDENCE REPORT

Special Notice

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or Immunocompromised persons such as those undergoing chemotherapy for cancer; those who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders can be particularly at risk from infections. These people should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (1-800-426-4791).

En Español - Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al tel. 903-592-8509.

Health Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Crystal Systems Texas, Inc. is responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Our Drinking Water Meets or Exceeds All Federal (EPA) Drinking Water Requirements

This report is a summary of the quality of the water we provide our customers. The analysis was made by using the data from the most recent U.S. Environmental Protection Agency (EPA) required tests and is presented in the attached pages. We hope this information helps you become more knowledgeable about what is in your drinking water.

Where do we get our drinking water?

Our drinking water is obtained from GROUND WATER Sources. It comes from the following Aquifers: WILCOX and CARRIZO AQUIFERS located in Smith County.

Information about your Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amount of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agriculture livestock operations and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and can also come from gas stations, urban storm water runoff and septic systems.

Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, and odor problems. These types of problems are not necessarily causes for health concern. For more information on taste, odor, or color of drinking water, please contact the system's business office.

Definitions and Abbreviations

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level (MCL): The highest permissible level of a contaminant in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected health risk. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

MFL: Million fibers per liter (a measure of asbestos)

Mrem/year: millirems per year (a measure of radiation absorbed by the body)

NA: Not Applicable

NTU - Nephelometric Turbidity Units

pCi/L -picocuries per liter (a measure of radioactivity)

ppb - parts per billion, or micrograms per liter($\mu\text{g/L}$)

ppm - parts per million, or milligrams per liter (mg/L)

ppq -parts per quadrillion, or picograms per liter

ppt - parts per trillion, or nanograms per liter

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Public Participation Opportunities

No Public Meetings are scheduled at this time. To learn about future public meetings concerning your drinking water, or request to schedule one, please call us at 903-592-8509.

Information about Source Water

TCEQ completed an assessment of your source water, and results indicate that some of our sources are susceptible to certain contaminants. The sampling requirements for your water system is based on this susceptibility and previous sample data. Any detections of these contaminants will be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system contact **Kathy Baker, Office Manager at 903-592-8509 or Kathy.baker@crystalsystemstx.com.**

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2020	1.3	1.3	0.662	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.

2020 Water Quality Test Results

Disinfection By-Products	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)	2020	7	7 - 7	No goal for the total	60	ppb	N	By-product of drinking water disinfection.

*The value in the Highest Level or Average Detected column is the highest average of all HAA5 sample results collected at a location over a year.

Total Trihalomethanes (TTHM)	2020	14	14.3 - 14.3	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
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*The value in the Highest Level or Average Detected column is the highest average of all TTHM sample results collected at a location over a year.

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	2020	0.088	0.018 - 0.088	2	2	ppm	N	Discharge of drilling wastes. Discharge from metal refineries. Erosion of natural deposits.
Chromium	2020	4	2.2 - 4	100	100	ppb	N	Discharge from steel and pulp mills; Erosion of natural deposits.
Fluoride	2020	0.141	0.102 - 0.141	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2020	0.0326	0.018 - 0.0326	10	10	ppm	N	Runoff from fertilizer use. Leaching from septic tanks, sewage; Erosion of natural deposits.

Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	05/05/2016	1.5	1.5 - 1.5	0	5	pCi/L	N	Erosion of natural deposits.

Disinfectant Residual	Year	Average Level	Range of Levels Detected	MRDL	MRDLG	Unit of Measure	Violation (Y/N)	Source in Drinking Water
Chlorine	2020	1.54	1.01 - 1.99	4	4	Mg/L	N	Water additive used to control microbes.